

Fleet Safety Journey



Risk Control Recommendations:

1. Set expectations:

- a. The rigor between the client point of contact and the risk control consultant should be established.
- b. Follow-ups should be periodic and can be coordinated with Azuga Customer Success Manager quarterly reviews.

2. Parameters and objectives:

- a. Clarify program parameters
- b. Set timeframe for device installation
- c. Use benchmarks and set goals

3. Activate features: Ensure safety and driver engagement features are understood and utilized.

Recommendations:

- a. Speeding thresholds are set at 80 for passenger vehicles and 75 for heavy vehicles (depending on speed limits in the area).
- b. Speeding over posted speed limits is set at 10 MPH for 2 minutes (This can be tightened depending on the area)
- c. Real time audible alerts for in-cab coaching features are activated and drivers understand them
- d. Drivers are encouraged to use Azuga Fleet Mobile
- e. Fleets should be diligent in setting up and monitoring Driver IDs and assignments, not just vehicle reporting.

4. Scheduled reports:

- a. Use scheduled reports to ensure managers have a cadence for reviewing information.
- b. The Drivers Score report should be encouraged to be scheduled to come to their inbox weekly for review.

5. Encourage vigilance: Request that client log in at least once a week or use the manager app frequently.

- a. Suggest weekly meetings with Azuga Customer Success Manager for the first 4 weeks.
- b. Review video (if applicable) of events to understand context of events and identify risky behaviors

6. Coach drivers based on scores and events: Identify poor driving habits and assign coaching on those areas before an incident occurs. Use resources:

- a. Publicly available documents
- b. GuideOne resources, including driver safety video training library
- c. Azuga Coach learning management system in Azuga Fleet Mobile (additional subscription required)

7. Reinforce importance:

- a. Consider a reward program or include driver safety scores in existing performance or incentive structures.